

Employee Spotlight

Clifford Reynolds Joins Silver Saddle Staff

Clifford Reynolds, known as “Cliff” to Silver Saddle members, joined the ranch staff in August as its new assistant general manager. In this role he will assist Ellie Malek, the ranch’s managing director in overseeing the 80-acre property.

With over 18 years in the hospitality industry, Cliff comes to Silver Saddle from Grapevine, Texas and also worked for a considerable time in Hawaii. “I have strong experience in guest service and am dedicated to doing everything I can to ensure guest satisfaction at the ranch. The staff here is great. It is a pleasure working together with the team members. Our combined efforts, the ongoing training workshops and the correct tools are empowering them to excel in serving our guests.”

Cliff is excited about his new opportunity at Silver Saddle and says it’s a little different from properties he’s managed in the past. “My first impression was that there are so many things to do here. It’s like an oasis. You drive through the desert and all of a sudden you see the greenery and the ranch. It’s a really special place.”

Cliff hopes to relocate wife, Tomoko; son, Noah; and dog, Taro to the area very soon.

In his spare time he enjoys spending time with his family and has always been active in the community. He has held past board positions at the local chamber of commerce and convention and visitors bureau in Grapevine. He also worked with Grace, a nonprofit organization dedicated to helping the homeless and disadvantaged.

Welcome, Cliff!